

Contoso Investment Bank Berhad

CIBB · Corporate & Investment Banking

DigitalPeak Asia

RFP Response — CIBB Core Banking Modernisation Programme

Prepared: 20 January 2026

Classification: CONFIDENTIAL — Evaluation Copy

EXECUTIVE SUMMARY

DigitalPeak Asia is pleased to present our proposal for the CIBB Core Banking Modernisation Programme. Our solution is purpose-built for Malaysian licensed institutions under BNM FSA 2013 and delivers proven scalability for tier-2 Islamic and conventional banking operations.

SOLUTION OVERVIEW

Component	Proposed Solution	Notes
Core Banking	Proprietary CBS v8.5 / White-label partner	BNM compliant, MFRS 9 ready
Channels	Internet Banking, Mobile App, Open API (FAPI 2.0)	PCI-DSS Level 1
Analytics	Real-time dashboarding, Snowflake data lakehouse	Copilot integration ready
Hosting	Private cloud (MY DC), with DR in secondary DC	On-soil data residency
Integration	SWIFT gpi, PayNet DuitNow, BNM RENTAS	Live certified interfaces

PRICING SUMMARY

Item	Year 1 (RM)	Year 2 (RM)	Year 3 (RM)	3-yr Total (RM)
Implementation & Licensing	5,500,000	-	-	5,500,000
Annual Maintenance	—	700,000	700,000	1,400,000
Professional Services	900,000	450,000	—	1,350,000
TOTAL	6,400,000	1,150,000	700,000	8,250,000

EVALUATION SCORECARD

Criterion	Max	Score	Rationale
Technical Fit	25	21	Core feature coverage vs CIBB requirements
BNM Compliance	20	19	RMiT, PDPA, FSA 2013 compliance demonstrated
Delivery Capability	20	16	Team size, Malaysian reference clients
Commercial Value	20	15	TCO, flexibility, SLA penalties
Support & SLA	15	14	24x7 NOC, P1 response time, local support

TOTAL SCORE: 85/100

KEY STRENGTHS

- Highest compliance score
- Regional footprint SG/TH/MY

AREAS OF CONCERN

- Premium pricing
- Integration timeline 18 months vs 12 desired